

Petition of Ted Bellinger of Barnwell County and a  
Request for Public Hearing Regarding the Closing of  
South Carolina Electric & Gas Company's Williston  
Office

Petition of M. Ann Pernell of Barnwell County and a  
Request for Public Hearing Regarding the Closing of  
South Carolina Electric & Gas Company's Williston  
Office

BEFORE THE  
PUBLIC SERVICE COMMISSION  
OF SOUTH CAROLINA

## COVER SHEET

DOCKET 2014 - 268 - E

NUMBER: 2014 - 272 - E

Please type or print)

Submitted by: Matthew W. Gissendanner

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NOTE: The cover sheet and information contained herein neither replaces nor supplements the filing and service of pleadings or other papers as required by law. This form is required for use by the Public Service Commission of South Carolina for the purpose of docketing and must be filled out completely.

## DOCKETING INFORMATION (Check all that apply)

☐ Emergency Relief demanded in petition ☐ Request for item to be placed on Commission's Agenda expeditiously

☐ Other:

## INDUSTRY (Check one)

## NATURE OF ACTION (Check all that apply)

- |  |  |  |  |
|--|--|--|--|
| <input checked="" type="checkbox"/> Electric         | <input checked="" type="checkbox"/> Affidavit      | <input checked="" type="checkbox"/> Letter                 | <input type="checkbox"/> Request                   |
| <input type="checkbox"/> Electric/Gas                | <input type="checkbox"/> Agreement                 | <input type="checkbox"/> Memorandum                        | <input type="checkbox"/> Request for Certification |
| <input type="checkbox"/> Electric/Telecommunications | <input checked="" type="checkbox"/> Answer         | <input checked="" type="checkbox"/> Motion                 | <input type="checkbox"/> Request for Investigation |
| <input type="checkbox"/> Electric/Water              | <input type="checkbox"/> Appellate Review          | <input type="checkbox"/> Objection                         | <input type="checkbox"/> Resale Agreement          |
| <input type="checkbox"/> Electric/Water/Telecom.     | <input type="checkbox"/> Application               | <input type="checkbox"/> Petition                          | <input type="checkbox"/> Resale Amendment          |
| <input type="checkbox"/> Electric/Water/Sewer        | <input type="checkbox"/> Brief                     | <input type="checkbox"/> Petition for Reconsideration      | <input type="checkbox"/> Reservation Letter        |
| <input type="checkbox"/> Gas                         | <input type="checkbox"/> Certificate               | <input type="checkbox"/> Petition for Rulemaking           | <input type="checkbox"/> Response                  |
| <input type="checkbox"/> Railroad                    | <input type="checkbox"/> Comments                  | <input type="checkbox"/> Petition for Rule to Show Cause   | <input type="checkbox"/> Response to Discovery     |
| <input type="checkbox"/> Sewer                       | <input type="checkbox"/> Complaint                 | <input type="checkbox"/> Petition to Intervene             | <input type="checkbox"/> Return to Petition        |
| <input type="checkbox"/> Telecommunications          | <input type="checkbox"/> Consent Order             | <input type="checkbox"/> Petition to Intervene Out of Time | <input type="checkbox"/> Stipulation               |
| <input type="checkbox"/> Transportation              | <input type="checkbox"/> Discovery                 | <input type="checkbox"/> Prefiled Testimony                | <input type="checkbox"/> Subpoena                  |
| <input type="checkbox"/> Water                       | <input checked="" type="checkbox"/> Exhibit        | <input type="checkbox"/> Promotion                         | <input type="checkbox"/> Tariff                    |
| <input type="checkbox"/> Water/Sewer                 | <input type="checkbox"/> Expedited Consideration   | <input type="checkbox"/> Proposed Order                    | <input type="checkbox"/> Other:                    |
| <input type="checkbox"/> Administrative Matter       | <input type="checkbox"/> Interconnection Agreement | <input type="checkbox"/> Protest                           |  |
| <input type="checkbox"/> Other:                      | <input type="checkbox"/> Interconnection Amendment | <input type="checkbox"/> Publisher's Affidavit             |  |
|  | <input type="checkbox"/> Late-Filed Exhibit        | <input type="checkbox"/> Report                            |  |



Matthew W. Gissendanner  
Assistant General Counsel

[matthew.gissendanner@scana.com](mailto:matthew.gissendanner@scana.com)

July 24, 2014

**VIA ELECTRONIC FILING**

The Honorable Jocelyn G. Boyd  
Chief Clerk/Administrator  
**Public Service Commission of South Carolina**  
101 Executive Center Drive  
Columbia, South Carolina 29210

RE: Petition of Ted Bellinger of Barnwell County and a Request for Public Hearing Regarding the Closing of South Carolina Electric & Gas Company's Williston Office; Docket No. 2014-268-E  
Petition of M. Ann Pernell of Barnwell County and a Request for Public Hearing Regarding the Closing of South Carolina Electric & Gas Company's Williston Office; Docket No. 2014-272-E

Dear Ms. Boyd:

On or about June 26, 2014, Mr. Ted Bellinger and Ms. M. Ann Pernell filed petitions with the Public Service Commission of South Carolina ("Commission") in the above-referenced dockets requesting a public hearing regarding the closing of South Carolina Electric & Gas Company's ("SCE&G" or "Company") business office at 12710 Main Street in Williston, South Carolina. By way of this letter, SCE&G respectfully requests that the Commission issue an Order denying the request for a public hearing in this matter.

**Background**

On June 27, 2014, SCE&G permanently closed its business offices in the Town of Williston, in addition to the business offices in Saluda, Denmark, and St. Matthews and the business office in Ridgeland which was closed a month earlier on May 30.

The Williston Business Office was a 2,000 square foot stand-alone facility situated on 1.37 acres of land at 12710 Main Street in the Town of Williston.<sup>1</sup> The decision to close the Williston Business Office was made based on the following factors:

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<sup>1</sup> SCE&G and the Town of Williston have entered into discussions concerning the future disposition of the business office. Rather than continuing to maintain an unoccupied building, SCE&G has agreed to donate the business office and the land on which it is situated to the Town of Williston. In a separate filing, SCE&G will seek a waiver of certain reporting requirements under Commission Order No. 92-931 associated with the donation of the business office and the land to the Town of Williston.

1. The Williston Business Office was a two-person office that functioned as a payment center and did not support any other functions such as meter reading, crew quarters or clerical personnel.
2. As a two-person office, the Williston Business Office was difficult to appropriately staff when employees were on vacation or home sick, and the supervisor of the business office was based in Aiken and had responsibility for multiple business offices.
3. The Williston Business Office had no onsite security guards to ensure employee and customer safety.
4. The Williston Business Office is located within 9 miles of Daniels Pharmacy, an SCE&G authorized payment agency in the Town of Blackville. Also, within 15 miles is the Company's Barnwell Business Office.
5. The Williston Business Office was responsible for less than 1.1% of SCE&G business office payment transactions, and 0.3% of all SCE&G payment transactions.
6. Closing the Williston Business Office will reduce SCE&G expenses. Originally opened in 1986, costs for facility maintenance continued to increase including costs associated with drive-through equipment, armored car services and telecommunications due to the location of the business office. The two full-time employees have been reassigned from the Williston Business Office employees to its business offices in North and Barnwell to fill existing vacancies and provide labor support and savings.

For the convenience of those customers in Williston who pay their bill in person, SCE&G has made arrangements for customer bill payments to be accepted on SCE&G's behalf at the Williston Town Hall, which is located within walking distance—approximately 1,000 feet—from the location of the business office. SCE&G informed its customers of the new payment location by sending a letter to its customers in the Williston area on June 10 announcing the addition of the Williston Town Hall as an authorized payment agency. See Exhibit A (Letter dated, June 10, 2014, from Sam Dozier, Vice President of SCE&G Customer Service). The June 10 letter also noted that SCE&G customer service representatives were available toll-free by phone 24-hours a day to make payment arrangements and to discuss customer bills. The Williston Town Hall has been accepting payments since June 12, and this arrangement is working well.

### **The Bellinger and Pernell Petitions**

The petitions received by the Commission from Mr. Bellinger and Ms. Pernell request a public hearing on the closing of the SCE&G business office located at 12710 Main Street in the Town of Williston. Generally, the petitions urge that the closing of the Williston Business Office be reconsidered because the closing of the office will inconvenience SCE&G's customers in the Williston area.

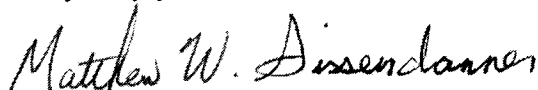
**SCE&G's Answer to Petitions**

SCE&G appreciates and understands the concerns raised in the petitions.<sup>2</sup> However, the Company has adequately addressed these concerns by arranging for the Williston Town Hall to be an authorized payment agency where customers can continue to pay their bill in person. Moreover, SCE&G's customer service representatives are available toll-free 24 hours a day, 7 days a week, by phone to discuss customer bills and, if necessary, to make payment arrangements. Based on these arrangements and because the petitions do not allege or suggest SCE&G has violated any statute, rule, regulation or order administered or issued by the Commission, a public hearing on this matter is unnecessary, and SCE&G therefore respectfully requests that the petitions' request for a public hearing on the closing of the Williston Business Office be denied.

By copy of this letter, we are serving this answer and the affidavit of Samuel L. Dozier upon Mr. Bellinger and Ms. Pernell as well as counsel for the ORS and enclose a certificate of service to that effect.

If you have any question, please advise.

Very truly yours,



Matthew W. Gissendanner

MWG/kms  
Enclosures

cc: John W. Flitter  
Jeffrey M. Nelson, Esquire  
M. Ann. Pernell  
(all via electronic mail and U.S. First Class Mail w/enclosures)  
Ted Bellinger  
(via U.S. First Class Mail w/enclosures)

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<sup>2</sup> Attached hereto as Exhibit B is a letter, dated June 25, 2014, from Sam Dozier to Mr. Bellinger, informing Mr. Bellinger of the many payment options available to customers in Williston after the business office is closed.



SERVICE FOR

ACCOUNT NUMBER

DATE

June 10, 2014

www.sceg.com

Dear Valued Customer:

SCE&G is committed to providing excellent customer service, and we take pride in adapting to meet your needs. When we recently announced plans to close our Williston business office due to a variety of factors, we received inquiries from customers asking for an additional in-person payment option.

Working with the Town of Williston, we are glad to update you that the Williston Town Hall located at 13112 Main Street has become an SCE&G authorized payment agency. Already a hub for town business such as collecting water and sewer payments, we hope that it will also be a convenient payment location for SCE&G customers.

In addition, we will continue to offer a variety of customer service options and channels to meet the dynamic needs of our customer base. Please refer to the enclosed brochure for more information about payment options and instructions for automatic bank draft enrollment.

In Person	Barnwell Business Office: 11700 Highway 3, Barnwell, S.C. 29812 Aiken Business Office: 108 Barnwell Avenue NW, Aiken, S.C. 29801
Payment By Phone	1-800-450-9160 for BillMatrix, SCE&G's phone payment system; Pay by Visa, MasterCard, Discover, Electronic Check, or ATM Debit Card; available 24 hours a day (BillMatrix assesses a \$3.50 fee for this service.) Some limitations apply.
Payment Arrangements, Discuss your bill	1-800-251-7234 for Customer Service Representatives; available 24 hours a day
Authorized Payment Agencies	*** NEW *** Town of Williston, 13112 Main Street, Williston, S.C. 29853 Daniels Pharmacy, 19354 Sdomon Blatt Avenue, Blackville, S.C. 29817 Town of Norway, 509 Third Street, Norway, S.C. 29113
<a href="http://www.sceg.com">www.sceg.com</a>	Pay directly from your bank account or credit card. Establish payment arrangements or Budget Billing. Some limitations apply. Schedule service turn on and turn off.
Payment By Mail	SCE&G, PO Box 100255, Columbia, S.C. 29202

We sincerely thank you for your business and look forward to serving you in the future.

Sincerely,

Sam Dozier,  
Vice President of Customer Service



## Automatic Bank Draft Authorization

Please attach a voided check or deposit slip to this authorization form and either:

- Return them with your monthly SCE&G bill payment;
- Mail them in a stamped envelope to  
SCE&G, P.O. Box 100255, MC J23, Columbia, SC 29202; or
- Drop them by your local SCE&G office.

To:

Name of Bank \_\_\_\_\_

Name of Branch (if any) \_\_\_\_\_

This is a: ☐ Checking account ☐ Savings account

I hereby authorize SCE&G to draft against my account for payment of my SCE&G bills. Until this authority is revoked in writing and received by the above named bank at least 10 working days prior to a presentation of a draft, the bank is authorized to pay these drafts when so drawn and presented for payment and to charge the same to my account. I further agree to also notify in writing if I will draw this authority.

Your Signature As Accepted By Bank \_\_\_\_\_ Date \_\_\_\_\_

Your Account Number From SCE&G Bill \_\_\_\_\_

Name Appearing On Your Bill \_\_\_\_\_

Address Where You Receive SCE&G Service \_\_\_\_\_

Work Phone \_\_\_\_\_ Home Phone \_\_\_\_\_

Select Your Preferred Bank Draft Date:

☐ Draft my account on the \_\_\_\_\_ day of the month.

Your Bank Drafts may vary a few days each month based on your billing cycle, weekends, and holidays. Please pay your bill for your current draft date.

## Pay by Mail

Just send your payment to us at: SCE&G, P.O. Box 100255 Columbia, SC 29202-3255 by the due date noted on your bill. Remember to include proper postage and mail your payment far enough in advance of the due date to allow for delivery to us.

## Pay in Person

You'll find SCE&G Customer Service offices and authorized payment locations throughout the state, which give you another convenient way to pay your bill. Keep in mind that when you pay your bill at an SCE&G Customer Service office or authorized payment location in person, you must take your bill. There is no fee for paying your bill at an authorized payment location. Check our Web site at [sceg.com](http://sceg.com) for a current list of authorized payment locations.



"I'm a customer representative...I help customers choose the payment options that best suit their lifestyle and budget."

— Dorie Byrd

Dorie Byrd, Customer Representative



Dedicated people. Dedicated energy.

## Payment Options



## Budget Billing

Budget Billing was designed for customers who would like to pay the same amount on their energy bill each month. Budget Billing allows you to budget more accurately for your monthly energy expenses and avoid fluctuations in your bill.

### Here's how it works

- To determine your monthly Budget Billing payment amount, the historical data from your account for a 12-month period is used (if available). The 12 previous bills are averaged and you are billed that amount each month for the next 12 months.
  - SCE&G will continue to read your meter each month. Your bill will display your actual energy usage and its cost, along with your Budget Billing amount. Your statement will show the accumulation of monthly charges, payments made during the year and the current account balance.
  - Charges to the monthly Budget Billing amount may be made during the year if rate changes occur, if you add additional services to your account, or if your actual usage changes significantly. Your Budget Billing amount is also reconciled and recalculated after 12 monthly bills based on your actual energy charges the prior year.
  - Budget Billing payments must be made in full by the due date to avoid a late payment charge of 1.5% of the outstanding billed and unpaid balance and/or being removed from the Budget Billing Plan.
- ### How do I sign up for Budget Billing?
- You can begin using Budget Billing immediately by calling our 24-hour Customer Service Center at 1-800-251-7234. A Customer Representative will be happy to calculate your Budget Billing amount and sign you up for the plan. Qualified customers can sign up for Budget Billing on the Web.

## Online Bill Payment

eDraft and ePay let you view and pay your SCE&G bill online with just a few clicks of a mouse!

### Here's how it works

- eDraft combines the convenience of a bank draft with the ease and efficiency of online bill viewing. Simply choose a draft date that suits your budget needs and your bill will be paid directly from your checking or savings account on the same day every month. No checks to write. No paper bills to deal with.

- ePay allows you to view and pay your bill safely and securely online. This service is completely FREE\* and gives you the flexibility of paying your bill any time before the due date—whenever it's most convenient for you!

eDraft and ePay are completely FREE, safe and secure.

### Who qualifies?

Any customer with Internet access and a valid checking or savings account qualifies.

### How do I sign up for eDraft or ePay?

- Simply visit [sceg.com](http://sceg.com) and register.
- You will need your 13-digit account number and your 4-digit online account activation code, which is located in the upper left hand corner of your SCE&G bill. You will also need to have your bank account information handy. You may also use your 13-digit account number and the primary account holders social security number to sign up.

## Automatic Bank Draft

This convenient bill payment option saves you time and money by having your electric and natural gas payments automatically drafted from your checking or savings account.

### Here's how it works

- In most cases, you can choose the day of the month you would like to have your account drafted—whatever day works best for your budget. Because the meter is not read on the same date each month, we may not always be able to process your bank draft on the exact date you have requested. Holidays and weekends may also change the date your draft is processed. However, your draft will not be processed before the date you have requested.
- Each month, you will receive a statement showing your actual usage and the amount drafted. Federal bank regulations require that written notification of your bill amount be mailed to you each month before a draft is processed.
- If you are on Budget Billing, you will know ahead of time exactly how much will be drafted from your account each month.

### Who qualifies?

Any customer with a valid checking or savings account and a history of no returned checks qualifies.

### How do I sign up for Automatic Bank Draft?

- You can complete the attached authorization form and return it with your voided check or deposit slip.
- Once your authorization form has been processed, you will be notified by letter of the effective date of your first draft. If you have more than one SCE&G account and wish to have bank drafts on all accounts, please list all SCE&G account numbers on the form.

## Credit Card Payments

SCE&G now accepts credit card payments. You can use your Visa, MasterCard, Discover or American Express card to pay your monthly energy bill. This option is available to you whenever you make a payment online, by phone\* or in person at any business office location.

### More Options

#### Pay with CheckFree®

Pay your energy bill through CheckFree®. CheckFree Corporation is one of the industry leaders in online billing and payment services, and allows you to pay your energy bill when you want. Instead of receiving a paper bill every month, you'll receive an e-mail from CheckFree® with instructions on how you can view an electronic image of your bill online. You can even schedule payment for an exact date (within guidelines). There's no enrollment fee; just visit [CheckFree's® Web site at www.mycheckfree.com](http://CheckFree's® Web site at www.mycheckfree.com) to get started.

#### Pay by Phone

Pick up the phone and pay your SCE&G bill any time, day or night. Simply call toll-free at 1-800-450-9160 and follow the prompts. You'll use your VISA, MasterCard, Discover, electronic check or ATM debit card through BillMatrix, a secure, automated telephone payment system. BillMatrix assesses a small fee for this service.

(More Payment Options on the back panel of brochure.)

\* American Express exclu.

Samuel L. Dozier  
Vice President  
Customer Service



June 25, 2014

Dear Mr. Bellinger,

Thank you for your recent letter regarding our plans to close our business office in Williston. Please know we appreciate your concerns.

The Town of Williston has agreed to take SCE&G payments at their office on Main Street, just down the street from our existing location. We are hopeful that this location is convenient for our customers who choose to pay their bill in person, as many of our customers may also visit the Town's offices for other services.

We do have numerous other options for our customers to pay their bills. We sent all of our customers in the Williston area a letter, dated June 10, 2014, which announced the addition of the Town as a payment agency, and we included a brochure that offers a variety of options to meet our customers' needs. For those customers who wish to pay their bills in person, the Town's office will be a great and very convenient option. I have included a copy of the June 10 letter as well as the brochure sent with the letter.

If any customer has a question regarding their bill, our representatives are available 24 hours a day, by simply calling 1-800-251-7234. We are very blessed to have great employees, and they stand ready to answer any questions our customers may have.

We appreciate our relationship with the Town of Williston as well as our customers in your area, and look forward to our future together. We have been and will continue to be an economic development partner with industry and various organizations in the area as well.

I trust that you will share my letter with Ms. Ann Pernell.

Kindest regards to both of you.

A handwritten signature in black ink, appearing to read "Sam Dozier".

Sam Dozier  
Vice President SCE&G Customer Service

Enclosures





SERVICE FOR

ACCOUNT NUMBER

DATE  
June 10, 2014

www.sceg.com

Dear Valued Customer:

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Working with the Town of Williston, we are glad to update you that the Williston Town Hall located at 13112 Main Street has become an SCE&G authorized payment agency. Already a hub for town business such as collecting water and sewer payments, we hope that it will also be a convenient payment location for SCE&G customers.

In addition, we will continue to offer a variety of customer service options and channels to meet the dynamic needs of our customer base. Please refer to the enclosed brochure for more information about payment options and instructions for automatic bank draft enrollment.

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We sincerely thank you for your business and look forward to serving you in the future.

Sincerely,

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- Return them with your monthly SCE&G bill payment;
- Mail them in a stamped envelope to  
SCE&G, P.O. Box 100255, MC J23, Columbia, SC 29202; or
- Drop them by your local SCE&G office.

To:

Name of Bank

Name of Branch (if any)

This is a: ☐ Checking account ☐ Savings account

I hereby authorize SCE&G to draft against my account for payment of my SCE&G bills. Until this authority is revoked in writing and received by the above named bank at least 10 working days prior to a presentation of a draft, the bank is authorized to pay these drafts when so drawn and presented for payment and to charge the same to my account. I further agree to also notify in writing if I withdraw this authority.

Your Signature As Accepted By Bank

Date

Your Account Number From SCE&G Bill

Name Appearing On Your Bill

Address Where You Receive SCE&G Service

Work Phone

Home Phone

Select Your Preferred Bank Draft Date

☐ Draft my account on the \_\_\_\_\_ day of the month.

Your Draft Date may vary a few days each month based on your billing cycle, weekends, and holidays. View your bill for your current draft date.

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"I'm a customer representative. I help customers choose the payment options that best suit their lifestyle and budget."

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MS-200401275 5/14

# Payment Options



Doris Byrd, Customer Representative

Dedicated people. Dedicated energy.



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- ePay allows you to view and pay your bill safely and securely online. This service is completely FREE and gives you the flexibility of paying your bill any time before the due date – whenever it's most convenient for you!

eDraft and ePay are completely FREE, safe and secure.

### Who qualifies?

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### How do I sign up for eDraft or ePay?

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- You will need your 13-digit account number and your 4-digit online account activation code, which is located in the upper left hand corner of your SCE&G bill. You will also need to have your bank account information handy. You may also use your 13-digit account number and the primary account holders social security number to sign up.

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### Here's how it works

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## Credit Card Payments

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### More Options

#### Pay with CheckFree®

Pay your energy bill through CheckFree®. CheckFree Corporation is one of the industry leaders in online billing and payment services, and allows you to pay your energy bill when you want. Instead of receiving a paper bill every month, you'll receive an e-mail from CheckFree® with instructions on how you can view an electronic image of your bill online. You can even schedule payment for an exact date (within guidelines). There's no enrollment fee; just visit [CheckFree.com](http://CheckFree.com) Web site at [www.mycheckfree.com](http://www.mycheckfree.com) to get started.

#### Pay by Phone

Pick up the phone and pay your SCE&G bill any time, day or night. Simply call toll-free at 1-800-450-8160 and follow the prompts. You can use your VISA, MasterCard, Discover, electronic check or ATM debit card through BillMatrix, a secure, automated telephone payment system. BillMatrix assesses a small fee for this service.

(More Payment Options on the back panel of brochure.)

\* American Express excluded

**IN RE:**

Petition of Ted Bellinger of Barnwell  
County and a Request for Public Hearing  
Regarding the Closing of South Carolina  
Electric & Gas Company's Williston Office

&

Petition of M. Ann Pernell of Barnwell  
County and a Request for Public Hearing  
Regarding the Closing of South Carolina  
Electric & Gas Company's Williston Office

Personally appeared before me Samuel L. Dozier who, having first been duly sworn,  
deposes and states as follows:

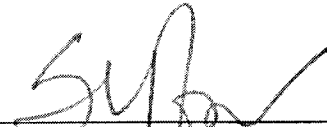
1. My name is Samuel L. Dozier and I am the Vice President of Customer Service for South Carolina Electric & Gas Company ("SCE&G" or "Company"). Among other things, I am responsible for the Company's contact centers, business offices, and customer service. I am competent to make this affidavit.

2. This affidavit is based upon my personal knowledge of and my involvement in the decision of SCE&G to close its Williston Business Office and upon my review of the Petitions of Mr. Ted Bellinger and Ms. M. Ann. Pernell.

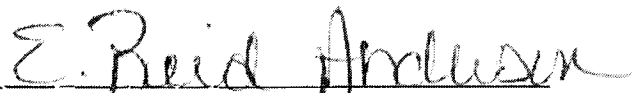
3. I assisted SCE&G's attorney in preparing the Company's Answer dated July 24, 2014. The Company's Answer was filed in response to the Petitions of Mr. Bellinger and Ms.

Pernell, which were filed with the Public Service Commission of South Carolina on or about June 26, 2014. I have read the Company's Answer and verify that the information contained within the Answer is true and accurate to best of my knowledge, information and belief.

FURTHER AFFIANT SAYETH NOT.

  
\_\_\_\_\_  
Samuel L. Dozier

Sworn to and subscribed before me  
this 24th day of July, 2014

  
\_\_\_\_\_  
Notary Public for South Carolina  
My Commission Expires: 11-4-23

**BEFORE**  
**THE PUBLIC SERVICE COMMISSION OF**  
**SOUTH CAROLINA**  
**DOCKET NOS. 2014-268-E & 2014-272-E**

IN RE:

Petition of Ted Bellinger of Barnwell )  
County and a Request for Public Hearing )  
Regarding the Closing of South Carolina )  
Electric & Gas Company's Williston Office )  
)  
Petition of M. Ann Pernell of Barnwell )  
County and a Request for Public Hearing )  
Regarding the Closing of South Carolina )  
Electric & Gas Company's Williston Office )  
\_\_\_\_\_ )

**CERTIFICATE  
OF SERVICE**

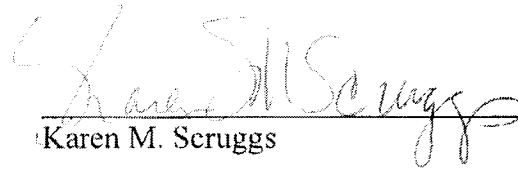
This is to certify that I have caused to be served this day one (1) copy of South Carolina Electric & Gas Company's **Answer and Affidavit** to the persons named below in the manner indicated and at the addresses set forth:

John W. Flitter  
Office of Regulatory Staff  
1401 Main Street, Suite 900  
Columbia, SC 29201  
[jflitter@regstaff.sc.gov](mailto:jflitter@regstaff.sc.gov)  
(via electronic mail and U.S. First Class Mail)

Jeffrey M. Nelson, Esquire  
Office of Regulatory Staff  
1401 Main Street, Suite 900  
Columbia, SC 29201  
[jnelson@regstaff.sc.gov](mailto:jnelson@regstaff.sc.gov)  
(via electronic mail and U.S. First Class Mail)

M. Ann Pernell  
909 Jones Bridge Road  
Blackville, SC 29817  
[ann.pernell@yahoo.com](mailto:ann.pernell@yahoo.com)  
(via electronic mail and U.S. First Class Mail)

Ted Bellinger  
30 A Street  
Williston, SC 29853  
(via U.S. First Class Mail)

  
Karen M. Scruggs

Cayce, South Carolina  
This 24<sup>th</sup> day of July 2014